Complaints relating to supply of Drinking water

6675. SHRI V. RAJAN CHELLAPPA: Will the Minister of URBAN AFFAIRS AND EMPLOYMENT be pleased to state:

(a) the number of complaints relating to irregular/short supply of drinking water in Block No. 3 and 9 of Albert Square, Gole Market, New Delhi registered with CPWD Enquiry Office and written complaints received by the Executive Engineer (Civil) of the area during the last three years and number out of them attended so far; and

(b) the time taken/would be taken for attending/streamlining the drinking water supply in these blocks and if so, the details thereof?

THE MINISTER OF STATE IN THE MINISTRY OF URBAN AFFAIRS AND EMPLOYMENT (SHRI P. K. THUNGON): (a) The complaints regarding irregular short supply of drinking water are being registered in a register kept at the pump house for convenience of the residents. This system of registering complaints at the pump house has been in practice from 1994 onwards. The position of complaints registered is given below:

Year	Complaint received	Complaint attended
1994.	53 Nos	53 Nos.
1995 (upto April)	260 Nos.	260 Nos.

The position of written complaints received in the Office of Executive Engineers (Civil) is as give nbelow:

1992	Nil	Nil
1993	1 No.	1 No.
1994	1 No.	1 No.
1995 (Upto April)	2 Nos.	2 Nos.

(b) The system which serves block Nos. 3 and 9 also serves 1022 quarters in Sector I and III of DIZ Area, New Delhi. The water supply received from NDMC is 340Kl. per day against the requirement of 828 Kl. per day worked out on the basis of the norms of NDMC. The water supply is supplemented by tubewell water to some extent. The water supply gets affected adversely due to power failure/load shedding or late receipt of water from NDMC

The present system is not sufficient to cater to the needs of the large number of quarters. Accordingly, a scheme for improvement of water supply worth over Rs. 1 crore has been sanctioned by Ministry of Urban Affairs and Employment and the work is expected to be completed within a year.

Complaints pending with CPWD Enquiry, Albert Square

6676. SHRI V. RAJAN CHELLAPPA: Will the Minister of URBAN AFFAIRS AND EMPLOYMENT be pleased to state.

(a) the number of complaints relating to flooring of courtyard in Al-